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# 1. Overview

Table III.1

## World trade in commercial services by category, 2014

(Billion dollars and percentage)

	2014	2005	2010	2012	2013	2014
<b>Exports</b>						
All commercial services	4940	100.0	100.0	100.0	100.0	100.0
Goods-related services	160	3.6	3.2	3.5	3.2	3.2
Transport	955	22.4	21.3	20.5	19.9	19.3
Travel	1240	26.4	24.7	24.8	25.2	25.1
Other commercial services	2585	47.7	50.7	51.2	51.7	52.4
<b>Imports</b>						
All commercial services	4780	100.0	100.0	100.0	100.0	100.0
Goods-related services	105	2.5	2.1	2.1	2.2	2.1
Transport	1225	27.3	26.5	26.9	26.1	25.6
Travel	1165	25.9	23.1	23.3	23.8	24.4
Other commercial services	2290	44.2	48.3	47.6	47.8	47.9

Note: For information on asymmetries, see the Metadata.

Table III.2

## Growth of commercial services exports by category and by region, 2005-2014

(Annual percentage change)

	World	North America	South and Central America	Europe	CIS	Africa	Middle East	Asia
<b>Commercial services</b>								
2005-10	8	8	9	6	12	9	f	12
2013	5	5	3	7	10	-3	2	3
2014	5	3	1	6	-8	6	7	6
<b>Goods-related services</b>								
2005-10	6	12	-12	7	11	16	19	3
2013	-2	7	7	15	-8	-31	-16	-27
2014	4	19	9	4	-22	36	-13	2
<b>Transport</b>								
2005-10	7	6	9	6	2	10	9	9
2013	2	3	5	5	7	2	10	-3
2014	2	2	-4	3	-3	4	11	1
<b>Travel</b>								
2005-10	7	5	7	3	9	8	5	13
2013	7	7	4	8	9	8	4	9
2014	4	3	5	5	-13	6	10	5
<b>Other commercial services</b>								
2005-10	9	10	17	8	16	11	f	14
2013	6	4	0	7	7	0	9	6
2014	6	2	0	7	8	6	1	0

(Billion dollars and percentage)

	2014	2010	2014	2010-14	2012	2013	2014
<b>Exports</b>							
World	160	100.0	100.0	6	14	-2	4
North America	21	12.3	13.3	8	6	7	19
South and Central America	4	2.3	2.5	9	1	7	9
Europe	86	54.4	54.3	6	-4	15	4
European Union (28)	83	52.8	52.6	6	-1	12	3
Commonwealth of Independent States (CIS)	6	5.5	3.5	-5	7	-8	-22
Africa	2	2.0	1.2	-6	-2	-31	36
Middle East	0	0.3	0.2	-3	20	-16	-13
Asia	39	23.3	24.9	8	61	-27	2
<b>Imports</b>							
World	105	100.0	100.0	7	2	12	1
North America	9	9.2	8.3	4	1	-3	0
South and Central America	0	0.2	0.5	30	25	-3	85
Europe	52	40.9	51.0	13	2	38	-2
European Union (28)	48	35.7	46.6	14	6	38	-2
Commonwealth of Independent States (CIS)	2	1.5	2.4	20	27	14	1
Africa	1	0.5	0.7	17	6	30	34
Middle East	0	0.1	0.1	<i>f</i>	<i>f</i>	<i>f</i>	<i>f</i>
Asia	38	47.6	36.9	0			

Table III.4

## Major exporters and importers of goods-related services, 2014

(Billion dollars and percentage)

	2014	2010	2014	2010-14	2012	2013	2014
<b>Exporters</b>							
European Union (28)	83.1	52.8	52.6	6	-1	12	3
Extra-EU (28) exports	45.5	25.0	28.8	10	1	12	16
China a	22.9	14.8	14.5	<i>f</i>	<i>f</i>	<i>f</i>	-6
United States	19.6	11.1	12.4	9	6	8	20
Singapore	8.0	5.1	5.1	6	-2	11	-1
Switzerland	5.1	3.0	3.2	8	4	11	-1
Korea, Republic of	3.5	1.8	2.2	11	15	6	18
Russian Federation	3.2	3.3	2.0	-6	0	5	-22
Japan	2.3	0.5	1.5	40	10	32	168
Morocco	1.7	1.8	1.1	-6	-3	-34	39
Ukraine	1.6	1.4	1.0	-3	9	-14	-32
Canada	1.5	1.1	0.9	1	7	-6	7
Honduras	1.4	0.9	0.9	5	-3	8	7
Norway a	0.8	0.6	0.5	...	-42	11	...
Nicaragua	0.6	0.3	0.4	15	13	14	5
Costa Rica	0.6	0.4	0.4	8	20	5	-12
Above 15	155.0	99.0	98.6	-	-	-	-
<b>Importers</b>							
European Union (28)	47.8	35.7	46.6	14	6	38	-2
Extra-EU (28) imports	16.1	11.6	15.7	15	13	41	-11
Hong Kong, China	13.9	24.4	13.5	-8	0	-16	-8
Japan	12.0	10.8	11.7	9	0	-9	40
Korea, Republic of	8.7	9.0	8.4	5	-2	-6	0
United States	7.6	8.8	7.4	2	-3	-4	0
Switzerland	2.0	2.4	1.9	1	-4	27	-32
Russian Federation	1.8	1.2	1.8	19	25	18	-10
Norway a	1.3	1.3	1.3	...	10	2	...
Canada	0.8	0.3	0.8	38	103	15	12
China a	0.7	0.9	0.7	<i>f</i>	<i>f</i>	<i>f</i>	-34
Singapore	0.7	0.8	0.6	1	-3	1	-2
Australia	0.5	0.3	0.5	17	20	38	-30
Indonesia	0.5	0.3	0.5	21	192	-35	27
Turkey	0.4	...	0.3	...	53	25	25
Kazakhstan	0.3	0.0	0.3	67	-8	9	488
Above 15	100.0	...	96.3	-	-	-	-

a Secretariat estimate.

Note: Based on information available to the Secretariat. As certain economies do not report this item separately, they may not appear in the list. See the Metadata.







Exporters

European Union (28)

	2013	2014	2013	2010-13	2012	2013	2014
European Union (28)	24565	24648	42.4	17			





Table III.8

## Leading exporters and importers of transport, 2014

(Billion dollars and percentage)

	2014	2010	2014	2010-14	2012	2013	2014
<b>Exporters</b>							
European Union (28)	413.7	43.4	43.3	4	-2	5	3
Extra-EU (28) exports	184.2	19.9	19.3	3	-1	4	-3
United States	89.9	8.7	9.4	6	5	4	3
Singapore	44.8	4.7	4.7	4	5	0	0
Japan	39.5	4.7	4.1	0	5	-2	0
China	38.2	4.2	4.0	3	9	-3	2
Korea, Republic of	35.3	4.8	3.7	-3	12	-9	-6
Hong Kong, China	31.6	3.6	3.3	1	0	-2	1
Norway	22.1	2.2	2.3	5	4	4	5
Russian Federation	20.5	1.8	2.2	8	10	8	-1
India	18.6	1.6	2.0	9	-1	-3	10
Turkey	14.3	1.1	1.5	11	15	4	9
Switzerland	13.5	1.3	1.4	7	6	6	4
Canada	13.3	1.5	1.4	2	2	-2	-4
Chinese Taipei	11.1	1.2	1.2	3	3	1	10
Egypt	9.8	1.0	1.0	5	8	6	4
Above 15	815.0	85.8	85.5	-	-	-	-
<b>Importers</b>							
European Union (28)	366.3	32.5	29.9	3	-3	5	2
Extra-EU (28) imports	159.8	14.6	13.0	3	-3	6	-2
China	96.2	6.4	7.8	11	7	10	2
United States	94.3	7.6	7.7	6	4	7	4
India	77.3	4.7	6.3	14	4	-6	35
Japan	45.8	4.7	3.7	0	12	-15	-2
United Arab Emirates	45.5	2.6	3.7	15	11	7	5
Singapore	39.3	3.0	3.2	7	7	4	4
Korea, Republic of	31.6	3.1	2.6	1	2	-3	4
Thailand	26.7	2.3	2.2	4	7	-1	-6
Canada	22.4	2.2	1.8	1	-1	-2	-4
Saudi Arabia, Kingdom of	19.9	1.3	1.6	12	16	8	4
Hong Kong, China	18.4	1.6	1.5	4	3	-1	2
Russian Federation	15.4	1.2	1.3	7	7	6	-12
Australia	15.1	1.4	1.2	3	10	-4	-9
Brazil	14.9	1.2	1.2	7	0	7	-2
Above 15	930.0	76.0	75.8	-	-	-	-







(Billion dollars and percentage)

	2014	2010	2014	2010-14	2012	2013	2014
<b>Exporters</b>							
European Union (28)	425.1	36.1	34.3	5	-3	8	4
Extra-EU (28) exports	142.1	11.2	11.5	7	4	11	4
United States	177.5	14.3	14.3	7	7	7	3
China	56.9	4.8	4.6	6	3	3	10
Macao, China	50.9	2.9	4.1	16	14	18	-2
Thailand	38.4	2.1	3.1	18	25	23	-8
Hong Kong, China	38.4	2.3	3.1	15	16	18	-1
Australia	32.0	3.0	2.6	3	0	-2	2
Turkey	29.6	2.4	2.4	7	1	10	6
Malaysia	22.1	1.9	1.8	5	3	4	5
India	19.7	1.5	1.6	8	1	2	7
Singapore	19.2	1.5	1.5	8	5	2	-1
Japan	18.3	1.4	1.5	8	33	4	21
Korea, Republic of	18.1	1.1	1.5	15	8	9	24
Canada	17.5	1.7	1.4	3	4	2	1
Switzerland	17.5	1.5	1.4	4	-6	5	4
Above 15	980.0	78.5	79.1	-	-	-	-
<b>Importers</b>							
European Union (28)	378.6	38.2	32.5	4	-5	7	6
Extra-EU (28) imports	126.6	13.2	10.9	3	-5	2	7
China	164.9	6.4	14.1	32	40	26	28
United States	111.4	10.1	9.6	6	12	4	6
Russian Federation	50.4	3.1	4.3	17	30	25	-6
Canada	33.8	3.5	2.9	3	5	0	-4
Australia	26.3	2.6	2.3	4	3	2	8
Brazil	25.6	1.9	2.2	12	5	12	2
Saudi Arabia, Kingdom of	24.1	2.5	2.1	3	-1	4	37
Singapore	23.9	2.2	2.1	6	7	5	-1
Korea, Republic of	23.5	2.2	2.0	6	4	5	8
Hong Kong, China	22.0	2.0	1.9	6	6	6	4
Japan	19.4	3.3	1.7	-9	2	-22	-11
Norway	18.9	1.6	1.6	9	5	11	2
United Arab Emirates	17.8	1.4	1.5	11	14	7	10
Switzerland	16.6	1.3	1.4	10	10	6	4
Above 15	955.0	82.2	82.1	-	-	-	-

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Table III.12

## Leading exporters and importers of other commercial services, 2014

(Billion dollars and percentage)

	Value		Share				
	2014	2010	2014	2010-14	2012	2013	2014
<b>Exporters</b>							
European Union (28)	1242.6	47.8	48.0	7	1	8	7
Extra-EU (28) exports	613.2	22.5	23.7	9	3	10	8
United States	400.7	16.3	15.5	6	3	4	4
India	116.9	4.5	4.5	7	7	3	4
China	114.4	3.7	4.4	12	7	8	23
Japan	98.0	3.9	3.8	7	-11	2	27
Switzerland	77.3	3.3	3.0	5	1	4	1
Singapore	68.1	2.1	2.6	13	12	15	5
Canada	52.6	2.3	2.0	4	7	0	-5
Korea, Republic of	48.8	1.6	1.9	13	18	6	3
Hong Kong, China	35.6	1.4	1.4	6	9	4	4
Chinese Taipei	31.1	1.1	1.2	10	9	6	9
Russian Federation	29.4	1.1	1.1	9	12	17	-9
Brazil	26.2	1.0	1.0	8	8	-3	3
Israel	24.6	0.8	1.0	11	20	11	4
Norway	21.0	0.9	0.8	5	34	5	0
Above 15	2385.0	91.7	92.3	-	-	-	-
<b>Importers</b>							
European Union (28)	1029.2	44.8	45.0	6	2	8	7
Extra-EU (28) imports	441.8	18.6	19.3	7	4	8	11
United States	238.3	11.7	10.4	3	2	2	2
China	119.9	4.1	5.2	13	10	15	13
Japan	112.7	4.5	4.9	9	3	2	23
Singapore	77.4	2.9	3.4	11	13	14	-2
Switzerland	61.7	2.6	2.7	7	0	8	3
India	54.8	3.2	2.4	-1	7	1	-2
Russian Federation	51.3	1.9	2.2	11	15	15	-3
Korea, Republic of	50.3	2.3	2.2	6	11	4	4
Canada	49.0	2.5	2.1	2	7	0	-6
Brazil	45.2	1.8	2.0	9	10	4	5
Norway	28.4	1.1	1.2	10	26	10	2
Hong Kong, China	21.3	1.0	0.9	4	4	3	3
Australia	20.5	0.8	0.9	9	9	7	-3
Chinese Taipei	20.0	1.0	0.9	3	-1	-8	5
Above 15	1980.0	86.1	86.5	-	-	-	-

## 5.1 Construction

Table III.13

### World exports of construction by region, 2013 and 2014

(Billion dollars and percentage)

	2013	2014	2010	2014	2010-14	2013	2014
<b>Exports</b>							
World	100	110	100.0	100.0	5	3	6
North America	3	3	3.7	2.9	0	-17	-1
South and Central America	0	1	0.2	0.5	29	37	221
Europe	37	41	37.0	37.8	6	13	9
European Union (28)	32	34	30.7	31.9	6	23	6
Commonwealth of Independent States (CIS)	8	7	4.9	6.5	13	28	-15
Africa	2	2	2.2	1.8	0	12	-3
Middle East	3	3	2.8	2.7	5	1	17
Asia	48	51	49.1	47.7	5	-5	7

Table III.14

### Major exporters and importers of construction, 2013 and 2014

(Million dollars and percentage)

	2013	2014	2013	2010-13	2012	2013	2014
<b>Exporters</b>							
European Union (28)	32480	34337	37.2	7	-3	23	6
Extra-EU (28) exports	19577	19294	22.4	16	-1	37	-1
Korea, Republic of	20375	17103	23.3	19	27	3	-16
China	10663	15355	12.2	-10	-17	-13	44
Japan	9666	11548	11.1	-3	6	-17	19
Russian Federation	5906	4730	6.8	19	7	25	-20
United States	2590	2710	3.0	-3	2	-18	5
Singapore	1757	1786	2.0	19	4	9	2
Switzerland	1366	1363	1.6	2	-11	2	0
Iran	1359	...	1.6	-5	0	-8	...
India	1219	1613	1.4	32	10	32	32
Above 10	87380	...	100.0	-	-	-	-
<b>Importers</b>							
European Union (28)	23262	23715	36.0	5	18	3	2
Extra-EU (28) imports	7055	6844	10.9	2	13	-5	-3
Russian Federation	9362	7532	14.5	27	36	23	-20
Japan	7504	10304	11.6	-2	1	-3	37
Angola	5049	...	7.8	3	-21	-19	...
Korea, Republic of	4852	3258	7.5	28	-11	44	-33
China	3890	4870	6.0	-8	-3	8	25
Saudi Arabia, Kingdom of	3619	3108	5.6	-2	6	33	-14
United States	2651	2541	4.1	2	11	-19	-4
Malaysia	2524	2624	3.9	29	74	8	4
Kuwait	1992	2686	3.1	-5	41	-4	35
Above 10	64705	...	100.0	-	-	-	-

Note: Based on information available to the Secretariat. As certain economies do not report this item separately, they may not appear in the list. See the Metadata.



Download the data:  
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## 5.2. Insurance and pension services

Table III.15

World exports of insurance and pension services by region, 2013 and 2014

(Billion dollars and percentage)

	2013	2014	2010	2014	2010-14	2013	2014
<b>Exports</b>							
World	125	130	100.0	100.0	7	6	5
North America	21	22	18.1	16.6	4	2	4
South and Central America	2	3	1.7	1.9	10	5	15
Europe	83	86	65.3	65.5	7	6	3
European Union (28)	76	78	59.6	59.8	7	8	3
Commonwealth of Independent States (CIS)	1	1	0.6	0.5	0	3	-9
Africa	1	1	1.1	1.0	5	-15	2
Middle East	2	2	2.0	1.5	-1	20	-13
Asia	14	17	11.2	13.1	11	13	20

Table III.16

	2013	2014	2013	2010-13	2012	2013	2014
<b>Exporters</b>							
European Union (28)	76210	78372	65.8	8	-4	8	3
Extra-EU (28) exports	41960	46045	36.2	8	-2	4	10
United States	16096	16435	13.9	4	9	-3	2
Switzerland	6846	7215	5.9	8	5	5	5
China	3996	4574	3.5	32	10	20	14
Singapore	3768	3939	3.3	2	2	9	5
Mexico	2793	3554	2.4	15	-11	39	27
India	2144	2285	1.9	6	-13	-5	7
Canada	1882	1615	1.6	-1	-14	0	-14
Hong Kong, China	1020	1160	0.9	6	10	10	14
Turkey	1000	1162	0.9	11	4	16	16
Above 10	115755	120310	100.0	-	-	-	-
<b>Importers</b>							
United States	50454	47316	35.0	-6	-4	-5	-6
European Union (28)	38384	45018	26.6	0	-9	8	17
Extra-EU (28) imports	14727	17908	10.2	-3	-12	4	22
China	22093	22454	15.3	12	4	7	2
Japan	6752	5162	4.7	0	8	-9	-24
India	5935	7921	4.1	6	4	-7	33
Canada	5357	4614	3.7	4	20	-5	-14
Mexico	4835	4220	3.4	23	-6	26	-13
Singapore	4615	4765	3.2	5	-1	3	3
Thailand	2976	2705	2.1	11	11	-3	-9
Iraq	2685	...	1.9	15	24	12	...
Above 10	144085	...	100.0	-	-	-	-

Note: Based on information available to the Secretariat. As certain economies do not report this item separately, they may not appear in the list. See the Metadata.

## 5.3. Financial services

Table III.17

### World exports of financial services by region, 2013 and 2014

(Billion dollars and percentage)

	2013	2014	2010	2014	2010-14	2013	2014
<b>Exports</b>							
World	400	415	100.0	100.0	6	9	4
North America	92	95	23.3	22.8	5	9	3
South and Central America	5	3	1.0	0.7	-5	0	-41
Europe	239	248	60.9	59.4	5	8	4
European Union (28)	214	225	54.2	53.9	6	8	5
Commonwealth of Independent States (CIS)	3	2	0.5	0.5	5	35	-20
Africa	2	2	0.5	0.5	4	0	-8
Middle East	3	3	1.2	0.8	-6	7	16
Asia	57	64	12.5	15.4	11	11	13

Table III.18

### Major exporters and importers of financial services, 2013 and 2014

(Million dollars and percentage)

	Value						
	2013	2014	2013	2010-13	2012	2013	2014
<b>Exporters</b>							
European Union (28)	213851	224853	56.0	6	-2	8	5
Extra-EU (28) exports	97993	98237	25.7	8	3	10	0
United States	84066	87264	22.0	5	-2	10	4
Switzerland	24121	22123	6.3	1	-5	4	-8
Singapore	18355	20541	4.8	15	9	11	12
Hong Kong, China	16475	17096	4.3	8	8	6	4
Canada	7659	7568	2.0	12	5	3	-1
India	6376	5645	1.7	3	-14	19	-11
Japan	4561	7204	1.2	8	13	-2	58
China	3185	4531	0.8	34	122	69	42
Norway	3135	3132	0.8	26	-7	51	0
Above 10	381785	399955	100.0	-	-	-	-
<b>Importers</b>							
European Union (28)	111202	120859	67.5	7	-3	12	9
Extra-EU (28) imports	40290	44047	24.5	9	0	10	9
United States	18683	19675	11.3	6	-2	10	5
India	5893	4115	3.6	-5	-36	10	-30
Switzerland	5333	3900	3.2	2	-11	8	-27
Canada	4845	4663	2.9	-4	-5	-3	-4
Hong Kong, China	4215	4431	2.6	6	1	7	5
Singapore	3758	4347	2.3	14	4	16	16
China	3691	4940	2.2	39	158	92	34
Japan	3613	5300	2.2	5	-4	12	47
Russian Federation	3391	2400	2.1	8	14	22	-29
Above 10	164625	174630	100.0	-	-	-	-

Note: Based on information available to the Secretariat. As certain economies do not report this item separately, they may not appear in the list. See the Metadata.



Download the data:  
[www.wto.org/statistics](http://www.wto.org/statistics)

World Trade Organization  
 International Trade Statistics 2015

Table III.19

## World receipts of charges for the use of intellectual property n.i.e. by region, 2013 and 2014

(Billion dollars and percentage)

	2013	2014	2010	2014	2010-14	2013	2014
<b>Exports</b>							
World	285	300	100.0	100.0	6	4	5
North America	136	136	46.1	45.5	5	5	0
South and Central America	1	1	0.4	0.3	-3	8	-33
Europe	103	110	38.6	37.0	5	2	7
European Union (28)	83	91	31.1	30.3	5	2	9
Commonwealth of Independent States (CIS)	1	1	0.2	0.3	12	15	-12
Africa	0	0	0.1	0.1	-3	6	-9
Middle East	1	1	0.2	0.2	10	9	-3
Asia	43	50	14.3	16.7	10	3	15

	2013	2014	2013	2010-13	2012	2013	2014
<b>Exporters</b>							
United States a	129178	131636	46.9	6	2	3	2
European Union (28)	83279	90541	30.2	4	-4	2	9
Extra-EU (28) exports	47575	55249	17.3	7	-5	2	16
Japan	31573	36832	11.5	6	10	-1	17
Switzerland	17360	16628	6.3	9	4	6	-4
Korea, Republic of	4328	5151	1.6	11	-11	11	19
Canada	4066	3973	1.5	13	19	2	-2
Singapore	3109	3151	1.1	47	11	69	1
Chinese Taipei	1017	866	0.4	30	11		



Table III.21

## World exports of telecommunications, computer and information services by region, 2013 and 2014

(Billion dollars and percentage)

	2013	2014	2010	2014	2010-14	2013	2014
<b>Exports</b>							
World	430	460	100.0	100.0	8	8	6
North America	44	44	10.2	9.5	7	2	0
South and Central America	9	9	2.2	2.0	6	0	2
Europe	256	273	60.7	59.6	8	10	7
European Union (28)	241	257	56.9	56.1	8	9	7
Commonwealth of Independent States (CIS)	8	9	1.4	1.9	18	22	11
Africa	6	6	1.5	1.3	5	4	-2
Middle East	12	12	3.1	2.6	4	2	-1
Asia	97	105	21.0	23.0	11	9	9

Table III.22

## Major exporters and importers of telecommunications, computer and information services, 2013 and 2014

(Million dollars and percentage)

	Value		Share in 10 economies				
	2013	2014	2013	2010-13	2012	2013	2014
<b>Exporters</b>							
European Union (28)	240794	256765	62.7	8	4	9	7
Extra-EU (28) exports	107044	116724	27.9	8	4	10	9
India	52876	55666	13.8	9	4	8	5
United States	33409	34221	8.7	10	10	4	2
China	17098	20173	4.5	18	17	5	18
Switzerland	11191	11897	2.9	11	12	9	6
Canada	10051	9185	2.6	6	4	-4	-9
Israel	6105	...	1.6	11	11	10	...
Singapore	4889	5290	1.3	11	8	16	8
Russian Federation	4163	4497	1.1	17	13	19	8
Kuwait	3351	3064	0.9	-2	-4	-3	-9
Above 10	383930	...	100.0	-	-	-	-
<b>Importers</b>							
European Union (28)	156603	160997	64.2	6	3	10	3
Extra-EU (28) imports	62204	63750	25.5	6	3	12	2
United States	32877	32394	13.5	4	-2	2	-1
Switzerland	12753	13422	5.2	8	-4	16	5
China	7624	10748	3.1	23	9	39	41
Singapore	6937	7371	2.8	25	15	25	6
Japan	6349	11341	2.6	11	9	12	79
Russian Federation	6080	6861	2.5	15	4	18	13
Canada	5828	6148	2.4	7	7	-1	5
Brazil	5208	3667	2.1	11	12	10	-30
India	3743	4318	1.5	1	9	8	15
Above 10	244005	257270	100.0	-	-	-	-

Note: Based on information available to the Secretariat. As certain economies do not report this item separately, they may not appear in the list. See the Metadata.



2014

	2013	2014	2013	2010-13	2012	2013	2014
<b>Exporters</b>							
European Union (28)	51101	...	64.8	3	-2	3	...
Extra-EU (28) exports	23951	...	30.4	4	2	3	...
United States	14154	13253	17.9	9	11	3	-6
Kuwait	3351	3064	4.2	-2	-4	-3	-9
Canada	2206	2016	2.8	9	10	1	-9
India	2180	2163	2.8	13	-1	34	-1
Hong Kong, China	1599	...	2.0	19	12	14	...
Russian Federation	1553	1732	2.0	7	4	10	12
Norway	984	983	1.2	4	-29	23	0
Japan	916	1389	1.2	8	27	-5	52
Indonesia	837	917	1.1	-9	-25	-23	10
Above 10	78880	...	100.0	-	-	-	-
<b>Importers</b>							
European Union (28)	41336	...	70.0	2	-4	4	...
Extra-EU (28) imports	17265	...	29.2	4	-3	6	...
United States	7298	6610	12.4	-3	2	2	-9
Russian Federation	2792	2839	4.7	11	0	11	2
Canada	1732	1827	2.9	3	-5	-5	5
Japan	1357	2041	2.3	10	22	15	50
India	1095	1053	1.9	0	-28	14	-4
Korea, Republic of	1049	829	1.8	6	3	104.9	79.58.826 -1.51

## 5.5.2 Computer services

Table III.24

### Major exporters and importers of computer services, 2013 and 2014

(Million dollars and percentage)

	2013	2014	2013	2010-13	2012	2013	2014
<b>Exporters</b>							
European Union (28)	179280	...	67.9	10	6	9	...
Extra-EU (28) exports	78039	...	29.6	10	4	10	...
India <sup>a</sup>	50520	53261	19.1	10	4	8	5
United States	12346	13718	4.7	11	6	2	11
Canada	6429	5875	2.4	3	-2	-5	-9
Israel	5529	...	2.1	12	17	7	...
Philippines	2835	3121	1.1	14	5	13	10
Russian Federation	2508	2644	1.0	25	20	26	5
Argentina	1661	1219	0.6	8	-1	-3	-27
Norway	1499	1497	0.6	5	12	1	0
Australia	1309	1322	0.5	4	-6	4	1
Above 10	263915	...	100.0	-	-	-	-
<b>Importers</b>							
European Union (28)	107515	...	72.0	8	6	12	...
Extra-EU (28) imports	41671	...	27.9	7	6	14	...
United States	23643	23593	15.8	7	-3	2	0
Brazil	4804	3013	3.2	12	10	11	-37
Canada	3146	3319	2.1	14	17	0	5
Russian Federation	2909	3596	1.9	21	8	26	24
India	2280	2882	1.5	2	68	8	26
Norway	1869	1904	1.3	15	24	-9	2
Australia	1632	1880	1.1	11	0	14	15
Indonesia	852	892	0.6	13	2	17	5
Israel	749	...	0.5	9	17	-6	...
Above 10	149400	...	100.0	-	-	-	-

<sup>a</sup> Secretariat estimate based on data reported on computer services by the Reserve Bank of India. It excludes estimates for Information Technology Enabled Services (ITES) and Business Process Services (BPO), (source: RBI, Survey on Computer Software & Information Technology Services Exports, various issues), which have been included under other business services.

Note: Based on information available to the Secretariat. As certain major traders in computer services do not report this item separately, they may not appear in the list. See the Metadata.



## 5.6 Other business services

Table III.25

World exports of other business services by region, 2013 and 2014

(Billion dollars and percentage)

	2013	2014	2010	2013	2010-14	2013	2014
<b>Exports</b>							
World	1040	1120	100.0	100.0	8	6	8
North America	149	156	14.8	13.9	6	3	4
South and Central America	40	40	3.7	3.6	7	-1	2
Europe	522	572	51.3	51.1	8	6	10
European Union (28)	482	527	46.3	47.0	8	7	9
Commonwealth of Independent States (CIS)	25	22	2.1	2.0	7	11	-11
Africa	12	14	1.2	1.2	8	-2	15
Middle East	19	18	1.6	1.6	8	15	-4
Asia	271	297	25.3	26.5	9	7	10

Table III.26

Major exporters and importers of other business services, 2013 and 2014

(Million dollars and percentage)

	Value		Share in 10 economies	Annual percentage change			
	2013	2014	2013	2010-13	2012	2013	2014
<b>Exporters</b>							
European Union (28)	481846	526569	56.2	8	3	7	9
Extra-EU (28) exports	236730	266625	27.6	8	5	10	13
United States	120143	127676	14.0	7	7	4	6
China	57235	68895	6.7	10	9	12	20
India <sup>a</sup>	46318	47305	5.4	10	22	-2	2
Singapore	32382	32803	3.8	18	17	16	1
Canada	28433	27424	3.3	5	8	1	-4
Japan	28256	36940	3.3	-4	-31	11	31
Chinese Taipei	23833	25862	2.8	8	8	4	9
Brazil	20509	21515	2.4	9	8	-4	5
Russian Federation	18449	16736	2.2	14	11	12	-9
Above 10	857405	931725	100.0	-	-	-	-
<b>Importers</b>							
European Union (28)	484172	504913	57.4	7	4	6	4
Extra-EU (28) imports	202234	216483	24.0	8	9	7	7
United States	89145	93401	10.6	10	5	7	5
Japan	48568	58837	5.8	9	1	8	21
China	47325	53370	5.6	11	7	12	13
Singapore	40322	37471	4.8	19	18	23	-7
Brazil	29084	31395	3.4	12	12	3	8
Korea, Republic of	28124	31231	3.3	6	13	-3	11
India	27953	26875	3.3	3	19	-7	-4
Switzerland	26552	29221	3.1	9	0	6	10
Russian Federation	22876	23152	2.7	14	8	14	1
Above 10	844120	889865	100.0	-	-	-	-

<sup>a</sup> Secretariat estimate. It includes an estimate for Information Technology Enabled Services (ITES) and Business Process Outsourcing Services (BPO) which are classified under "software" by the India (source: RBI, Survey on Computer Software & Information Technology Services Exports, various issues).

Note: Based on information available to the Secretariat. As certain economies do not report this item separately, they may not appear in the list. See the Metadata.



Table III.28

## World exports of personal, cultural and recreational services by region, 2013 and 2014

(Billion dollars and percentage)

	2013	2014	2010	2014	2010-14	2013	2014
<b>Exports</b>							
World	45	45	100.0	100.0	10	15	2
North America	4	3	10.7	7.2	-1	-4	-12
South and Central America	1	2	2.4	3.8	22	22	57
Europe	32	32	68.2	70.2	10	21	-1
European Union (28)	30	29	67.1	63.9	8	19	-3
Commonwealth of Independent States (CIS)	1	1	2.5	2.1	5	24	-11
Africa	1	1	1.1	1.2	11	1	-8
Middle East	1	1	1.6	2.6	23	-19	53
Asia	5	6	13.3	13.0	9	0	17

	2013	2014	2013	2010-13	2012	2013	2014
<b>Exporters</b>							
European Union (28)	29838	28989	75.8	12	2	19	-3
Extra-EU (28) exports	12018	10413	30.5	14	12	23	-13
Canada	2927	2448	7.4	9	19	1	-16
Turkey	1286	1796	3.3	12	-4	5	40
India	1232	1266	3.1	8	123	61	3
Russian Federation	770	68165.361	-1.517	Td (N0z7 ..517 3r9637.995 0r9637)Tj	6.b 8.431 0 Td (12)Tj	6.258 0 T2.36 637.99	

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2013	2014	2013
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