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**DRAFT AUGUST 2001** 

# TOURISM LAW OF THE KINGDOM OF CAMBODIA

Chapter I General provisions

child sex touris foreign as owner travel agency construction hotel- input from MoT

#### Article 4: Implementation of National Tourism Development Plan

The National Tourism Development Plan spaovide for the rational and sustainable planning, development and management of sourced shall be implementation throughout the Kingdom of Cambodia.

The National Tourism Development Plan shall:

identify important policies issues, strategies  $\alpha$  planning for the development of tourism; and

propose measures for ensuring the national tourism development.

#### Article 5: Regional Tourism Development Plans

The Regional Tourism Development Plan **bbe**limplemented in accordance with the National Tourism Development Plan.

The Regional Development Plans shall:

prepare tourism development strategior the respective region; and propose measures for ensuring developraedtmanagement of tourism in the said regions.

#### Article 6. Review

The National and Regional Tourism Developmeann®Ishall be reviewed and revised at least once every five years.

## Article 9: Multiple businesses

Each tourism activity shall have a touristimense. Where an open performs more than one type of tourism activity on the same premises, by puthof activity must be licensed separately as if it were a separate business rapted from separate premises.

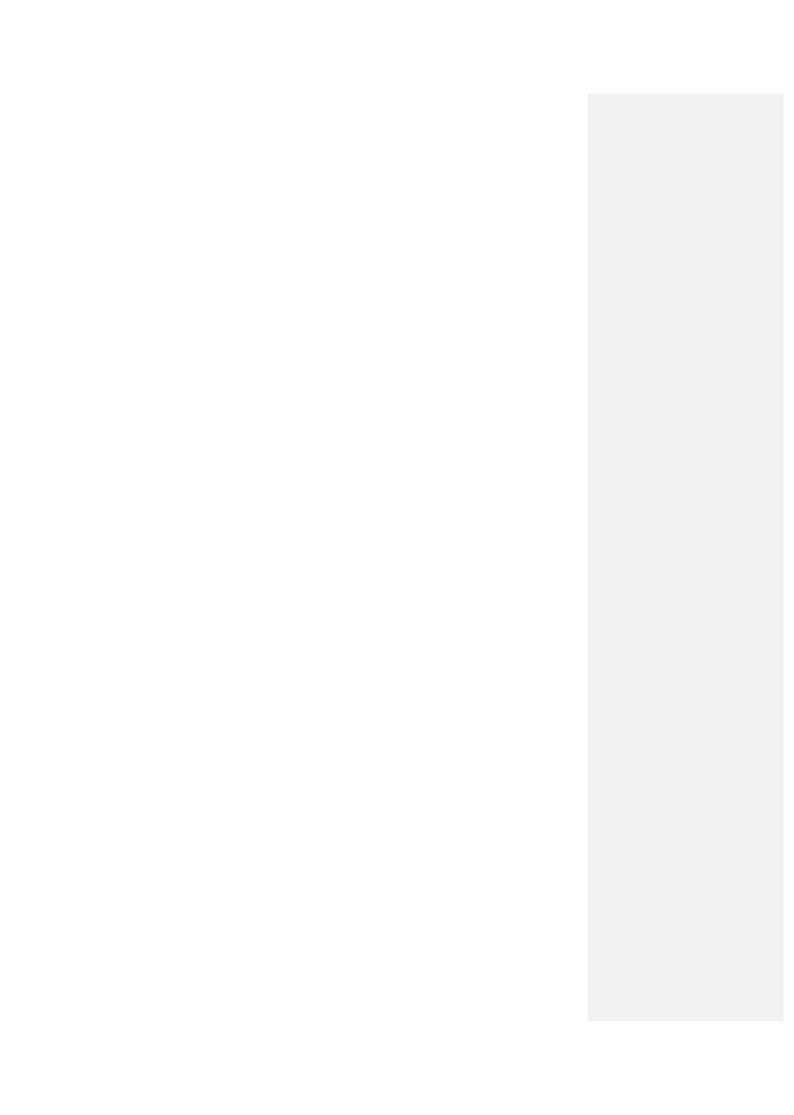
## Article 10: Licensing conditions

The Ministry of Tourism shall determine minimustandards and other criteria for each type of license designed to establish, improve and minimus quality of tourism services in the Kingdom of Cambodia.

The criteria shall relate to such matters as the Ministry of Tourism determines is appropriate

In such case the applicant shall provide to <u>Mineistry of Tourism</u> competent assessor full particulars of the intended remedial action.

The applicant shall undertake to carry out the remedial action the allowable period of timeset by the assessol upon completion of the remedial action the licensee shall inform the inistrywho assessow ho shall wifssessor



to the competeritdicial police authorities so that action can be taken under the law.

- 4. The person in charge of the place of businessmises or equipment shall ensure that the inspectors are provided with accessite facilities, and provide full cooperation and complete and accurate informatiand explanation of any questions.
- 5. No person shall prevent, obstruct or interfere with inspections under this law.

Chapter V Incentives for Quality Assurance

Article 20: Hotel classification

Tourism representative organization or tour ismofessional association shall establish its professional code of conduor code of ethic for approval by the Ministry of Tourism.	
professional code of conduor code of ethetor approval by the Ministry of Tourism.	

# Chapter VI Rights and Duties ofthe Tourism s3akeholders In Tourism

Article 25: Duties of the licensed tourism operator

All person holding tourism licens including publicly owned or unoperated under this law shall at all times have the duties to:

- 1. Comply with all planning, building, firsafety, environmental, health, food, hygiene, labour, tax, accounting, cultural heritagretection and other laws and regulations relating to the premises, equipment, peoples and operation of the tourism and entertainment activity
- 2. Provide prompt written notice to the **rivisitry** of Tourism of any change in the particulars of the information supplied **time** application form to the Ministry of Tourism.
- 3. Allow and co-operate with the inspection referred terricle 19 of this law-
- 4. Upon request, provide promptly to the Nature of Tourism such statistical and other information in relation to the tourism biness as the Ministry of Tourism shall determine.
- 5. Display the tourism license on a prominent place in the business premises

Hotel keepers shall also display the hotel gradesclassificationed in.

6. Mention in all contacts with the public customers the category and registered number of the tourism licensheld.

#### Article 26: Duties of the tourist

Without prejudice to his rights and duties under thurism contract and notwithstanding his duty under the general law, tourist shall have the duties:

to be respectful of the traditions d customs of the Khmer people; to refrain from any acts that are offension injurious to the culture of the Kingdom; to refrain from spoiling the environment or damaging the cultural heritage; and to refrain from taking irresponsible risks.

Tourist who misbehaves or does not respect the

An Ombudsman serviceill shall be created. The Ombudsman (director of the service) will shall be appointed by the King.

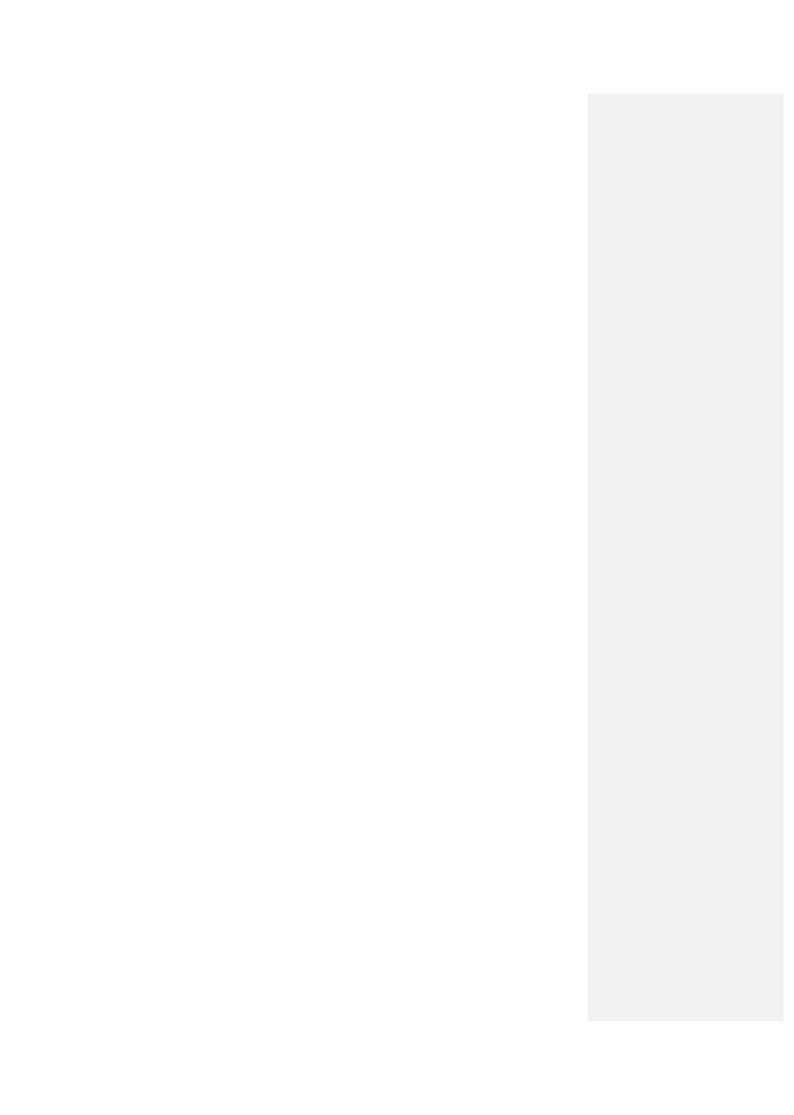
The conditions of competence qualification independence and neutrality the Ombudsman has to meet, his salary, office housing, secretariat applement, staff members like determined by a Sub-Decree.

The Ombudsman will receive complaints from **the**rism consumer in his relationship with the service provider and the public authorities; **threc**tourism operator in his relationship with the public authorities.

The Ombudsmawill\_shall\_try and mediate in order to find amnicable solution for any such conflicts that may have arisen.

The Ombudsma<del>will shall</del> produce an annual report on **biss**ivities, reflecting the recurring complaints and problems d formulate legislative and regulatory changes to the Ministry of Tourism.

Article 31: Arbitration Tribunal



# Article 41: False or misleading information

Any person who provided false or misleadinformation in the application for a tourism license shall be liable to a fine ranging frome hundred thousand (100,000) els to two hundred

