

[DRAFT AUGUST 2001](#)

[File: 12 Tourism Law-English-19August01.doc](#)

TOURISM LAW OF THE KINGDOM OF CAMBODIA

Chapter I
General provisions

[child sex touris](#)
[foreign as owner travel agency](#)
[construction hotel- input from MoT](#)

Article 4: Implementation of National Tourism Development Plan

The National Tourism Development Plan shall provide for the rational and sustainable planning, development and management of tourism and shall be implemented throughout the Kingdom of Cambodia.

The National Tourism Development Plan shall:
identify important policies issues, strategies and planning for the development of tourism;
and
propose measures for ensuring the national tourism development.

Article 5: Regional Tourism Development Plans

The Regional Tourism Development Plan shall be implemented in accordance with the National Tourism Development Plan.

The Regional Development Plans shall:
prepare tourism development strategies for the respective region; and
propose measures for ensuring development and management of tourism in the said regions.

Article 6. Review

The National and Regional Tourism Development Plans shall be reviewed and revised at least once every five years.

Article 9: Multiple businesses

Each tourism activity shall have a tourism license. Where an operator performs more than one type of tourism activity on the same premises, each type of activity must be licensed separately as if it were a separate business operated from separate premises.

Article 10: Licensing conditions

The Ministry of Tourism shall determine minimum standards and other criteria for each type of license designed to establish, improve and maintain the quality of tourism services in the Kingdom of Cambodia.

The criteria shall relate to such matters as the Ministry of Tourism determines is appropriate

In such case the applicant shall provide to ~~the Ministry of Tourism~~ competent assessor full particulars of the intended remedial action.

The applicant shall undertake to carry out the remedial ~~action~~ within the allowable period of time ~~set by the assessor~~. Upon completion of the remedial action the licensee shall inform ~~the Ministry~~ who assessor ~~who shall~~ inform assessor

to the competent judicial police authorities so that action can be taken under the law.

4. The person in charge of the place of business, premises or equipment shall ensure that the inspectors are provided with access to facilities, and provide full cooperation and complete and accurate information and explanation of any questions.

5. No person shall prevent, obstruct or interfere with inspections under this law.

Chapter V
Incentives for Quality Assurance

Article 20: Hotel classification

Tourism representative organization or tourism professional association shall establish its professional code of conduct or code of ethics for approval by the Ministry of Tourism.

Chapter VI
Rights and Duties of ~~the Tourism s~~ Stakeholders ~~In Tourism~~

Article 25: Duties of the licensed tourism operator

All person holding tourism license including publicly owned or ~~unoperated~~ under this law shall at all times have the duties to:

1. Comply with all planning, building, fire safety, environmental, health, food, hygiene, labour, tax, accounting, cultural heritage protection and other laws and regulations relating to the premises, equipment, ~~employees~~ and operation of the tourism and entertainment activity
2. Provide prompt written notice to the Ministry of Tourism of any change in the particulars of the information supplied in the application form to the Ministry of Tourism.
3. Allow and co-operate with the inspection referred to in ~~Article~~ Article 19 of this law.
4. Upon request, provide promptly to the Ministry of Tourism such statistical and other information in relation to the tourism ~~business~~ as the Ministry of Tourism shall determine.
5. Display the tourism license on a prominent place in the business premises

Hotel keepers shall also display the hotel ~~grades~~ classification ~~in~~.

6. Mention in all contacts with the public customers the category and registered number of the tourism license ~~held~~.

Article 26: Duties of the tourist

Without prejudice to his rights and duties under the tourism contract and notwithstanding his duty under the general law, tourist shall have the duties:

- to be respectful of the traditions and customs of the Khmer people;
- to refrain from any acts that are offensive or injurious to the culture of the Kingdom;
- to refrain from spoiling the environment or damaging the cultural heritage; and
- to refrain from taking irresponsible risks.

Tourist who misbehaves or does not respect the

An Ombudsman service ~~will shall~~ be created. The Ombudsman ~~(Mediator) (director of the service) - will shall~~ be appointed by the King.

The ~~conditions of competence qualification independence and neutrality~~ the Ombudsman has to meet, his salary, office housing, secretariat ~~and~~ equipment, staff members ~~will be~~ determined by a Sub-Decree.

The Ombudsman will receive complaints from the tourism consumer in his relationship with the service provider and the public authorities; ~~and~~ the tourism operator in his relationship with the public authorities.

The Ombudsman ~~will shall~~ try and mediate in order to find ~~an~~ amicable solution for any such conflicts that may have arisen.

The Ombudsman ~~will shall~~ produce an annual report on his activities, reflecting the recurring complaints and problems ~~and~~ formulate legislative ~~and~~ regulatory changes to the Ministry of Tourism.

Article 31: Arbitration Tribunal

Article 41: False or misleading information

Any person who provided false or misleading information in the application for a tourism license shall be liable to a fine ranging from one hundred thousand (100,000) to two hundred



