

E-commerce Challenges and opportunities in Egypt

E-commerce has become a central element in the economic growth and the expansion of world trade.

%based



Enhancing the information infrastructure. This involves improving access to telecommunications and Internet services at the price, reliability, and speed levels needed for e-commerce.

Building trust for users and consumers of electronic commerce. addressing principles for online business and information disclosure, handling consumer complaints, provision of effective dispute resolution, education and awareness, and global co-operation.

Establishing ground rules for the digital market place. The major issue arising under this theme is e-commerce taxation.

Managing the benefits of electronic commerce. Its full potential will only be realized through its widespread use by businesses, consumers, and institutions.

Internet plays a fundamental role in Egypt. Over the past years the number of internet users grew to reach about 44% of the population.

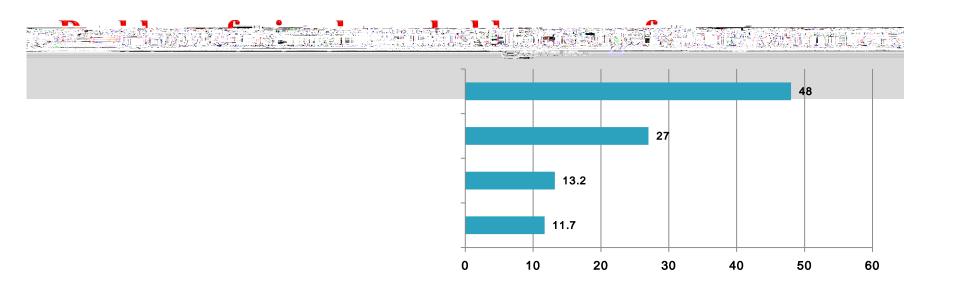
This enthusiastic embrace of the Internet by the Egyptian people has been sustained by ongoing government investment. focused on three equally important areas:

subsidizing Internet-related technology and Internet access.

Provide Internet training for the general population and for businesses in order to build skills and increase proficiency.

Introduce Arabic-language Internet content in order to broaden the reach of the Internet.

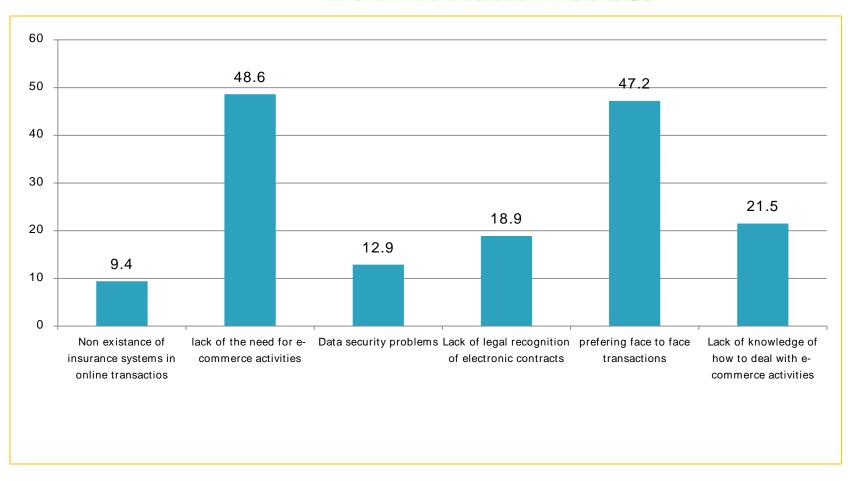
The demographics of







businesses



E*^] @ E-Commerce Policies & Regulatory Perspectives

Expanding Internet and PC Literacy programs.

Expanding the reach of the Internet across Egypt through high-quality network infrastructure (fixed or mobile BB)

Increasing the availability of Online Arabic-

Language Content

Mobile payment

E-signature Law

E-signature centre of Excellency

Mega projects (1 million smart ID cards), (6million salary cards for gov employees

Raising SMEs awareness.

Capacity Building Programs

Providing support to businesses engaged in

Adopting a sector-specific approaches leveraging PPPs.

Enabling businesses to register their websites online and removing the requirement that a business secure a trademark before launching its website.